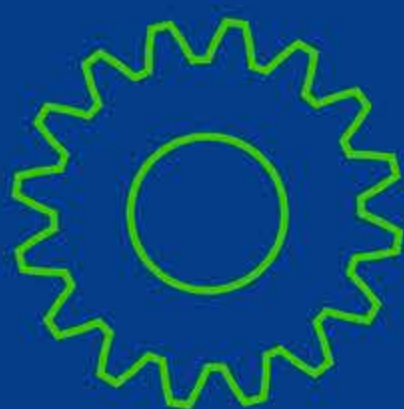




National Federation of Families  
for Children's Mental Health

# THE VALUE OF FAMILY VOICE IN DATA COLLECTION

## FOR THE EVALUATION OF MENTAL HEALTH SERVICES



### DESIGN WELL

Families offer an authentic perspective on service delivery. They can help us know what to measure and how to measure it.

### AVOID BLIND SPOTS

Collaborating with families can ensure we ask questions that families will understand and that measure what is meaningful to them.



### SAVE TIME

Including families from the beginning ensures we ask the right questions, the right way, the FIRST time.

### BE FAMILY-FRIENDLY

Input from families ensures our data collection instrument and process is respectful and culturally appropriate for diverse audiences.



### BE ENGAGING

Families and youth can help us craft questions that will solicit answers that reflect how they really feel.

### BUILD CREDIBILITY

Families can help us collect data in a way that promotes the reduction of bias and stigma.

