



# Family Recovery Project

The Federation of Families for Children's Mental Health and the Statewide Family Networks Technical Assistance Center partnering on behalf of children and youth with mental health care needs and their families impacted by disaster

## Florida Hurricane Resources

[http://eogtmp.sto.fl.gov/katrina\\_recovery/index.html](http://eogtmp.sto.fl.gov/katrina_recovery/index.html)

### Driver Licenses and Identification Cards

Apply for a identification card (fee waived) or driver license by visiting a Florida driver license office near you. <http://www.hsmv.state.fl.us/offices/>

### Economic Services

Apply for Food Stamps, report status changes or get help with a replacement Electronic Benefit Transfer (EBT) card. Food Stamp recipients can use their EBT cards in Florida and purchase hot food with their EBT cards through the end of October.

Florida: 866-76ACCES (1-866-762-2237) or <http://www.myflorida.com/accessflorida/>

Alabama: e-mail [fs@dhr.state.al.us](mailto:fs@dhr.state.al.us)

Mississippi: e-mail [mdhsdisaster@mdhs.state.ms.us](mailto:mdhsdisaster@mdhs.state.ms.us)

Louisiana: 888-997-1117

### Financial Assistance

Register with FEMA for federal disaster grants.

Call 800-621-FEMA or 800-621-3362 (Speech Hearing Impaired 800-462-7585)

Online at <http://www.fema.gov/register.shtm>

Apply for a loan to rebuild your home or business.

Call U.S. Small Business Administration at 800-359-2227

Hurricane Katrina information, 800-659-2955

Access information about state and federal assistance programs.

<http://www.govbenefits.gov>

Guidance on home loans, filing a loss claim and mortgage payments.

<http://www.homeloans.va.gov>

### Health and Human Services

Medicaid services and residential placements for persons with disabilities and families.

Florida's Agency for Persons with Disabilities, 850-488-4257

### Housing

Find an open shelter in Florida.

<http://www.flahurricanefund.org/>

Find rental units in Florida and throughout the Southeast online.

Disaster Housing Resources [www.dhronline.org](http://www.dhronline.org)

Locate available housing anywhere in the US

<http://www.dhronline.org/chooseState.cfm>

Free admittance and camping for evacuees at Florida State Parks.

<http://www.FloridaStateParks.org/HurricaneRelief.cfm>

Placement assistance in Florida long term care facilities for frail elders.  
Call 1-800-96-Elder

### **Insurance Help**

Insurance Company Toll-Free Catastrophe Hot Lines  
Call the Florida Department of Financial Services at 1-800-22-STORM.  
State Government Insurance Help Lines  
Alabama: Call 800-433-3966 or 334-241-4141 (outside Alabama)  
Louisiana: Call 800-259-5300 or 225-342-5900 (outside Louisiana)  
Mississippi: Call 800- 562-2957 or 601-359-2453 (outside Mississippi)

### **Internet Access**

Access the Internet and email using computer resources at libraries across the Panhandle (requirement for library card and non-resident fees waived).  
Northwest Florida: <http://www.nwrls.lib.fl.us/nwrlslocate.htm>  
Leon County: <http://www.co.leon.fl.us/library/>  
West Florida: <http://www.wfrl.lib.fl.us/about.asp#branches>  
Okaloosa County: <http://www.readokaloosa.org/contact.html>

### **Jobs**

Apply for unemployment compensation on the phone.  
Florida Residents: 800-204-2418 (For information only call 866-778-7356)  
Alabama: 800-361-4524 or 866-234-5382  
Mississippi: 888-844-3577  
Louisiana: 888-LAHELPU (888-524-3578)

Apply for unemployment compensation online.  
Florida: [www.fluidnow.com](http://www.fluidnow.com)  
Louisiana: [www.laworks.net](http://www.laworks.net)

Find a job online.  
U.S. Department of Labor <http://www.jobsearch.org/katrinajobs>  
Florida: [www.employflorida.com](http://www.employflorida.com)

Find a job by visiting a Florida One-Stop-Center near you.  
<http://www.floridajobs.org/onestop/onestopdir/index.htm>  
Find an unemployment center in Florida, search for jobs.  
Call 866-352-2345

### **Medical & Health**

Obtain prescription drugs by contacting Florida's County Health Departments.  
<http://www.doh.state.fl.us/chdsitelist.htm>

Physicals and immunizations for school age children enrolling in Florida schools by contacting appropriate County Health Department.  
<http://www.doh.state.fl.us/chdsitelist.htm>

Nutrition education and counseling, supplemental nutritious foods, breastfeeding support, health care referrals to pregnant women, infants and children under the age of five who are income eligible and who are determined to be at nutritional risk.  
Call 1-800-342-3556

Children with special health care needs, including children under age 21 with serious or chronic physical or developmental conditions requiring extensive preventive and maintenance care.

[www.cms-kids.com](http://www.cms-kids.com)

Medicaid participants may be eligible for special evacuee status in Florida's Medicaid program.

Call 1-866-762-2237

Enroll at [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)

Contact a Medicaid area office: <http://ahca.myflorida.com/Medicaid/Areas/index.shtml>

### **Missing Persons**

Red Cross: 1-877-LOVED-1S or 1-877-568-3317

Red Cross: <http://www.katrinSAFE.com/>

Impacted State Websites

Alabama: <http://www.alabama.gov/>

Mississippi: <http://www.mississippi.gov/index.jsp>

Louisiana: <http://www.louisiana.gov/wps/portal/>

### **Pets**

Find a pet friendly shelter in Florida.

<http://www.flahurricaneFund.org/>

### **Schools**

Enroll in a Florida public school, community college, state university or private university or college.

Call 877-352-2731 (Florida cares hotline)

E-mail [FloridaCARES@fldoe.org](mailto:FloridaCARES@fldoe.org)

For information on free online college courses for displaced students.

<http://www.sloanSemester.org/>

Enroll four-year-olds in pre-kindergarten (customary documentation waived for displaced families).

Call 866-357-3239

<https://www.floridajobs.org/vpk/CoalitionInfo.aspx>

Physicals and immunizations for school age children enrolling in Florida schools by contacting appropriate County Health Department.

<http://www.doh.state.fl.us/chdsitelist.htm>

### **Short term crisis counseling through Project H.O.P.E.**

Call 1-866-518-1825 or 850-438-9879 (Panhandle only)

Visit a designated Disaster Recovery Center or Red Cross shelter in Escambia, Santa Rosa, Okaloosa, or Walton County.

<http://www.projecthope-florida.com>

### **Transportation**

Vehicle assistance on major Florida highways.

<http://www.dot.state.fl.us/trafficoperations/rangers/rdranger.htm>

### **Veterans Assistance**

Obtain monthly disability compensation or pension payments. Electronic payments to financial institutions will proceed as usual.

Call 800-827-1000

Visit a Veterans Affairs Regional Office near you.

<http://www.vba.va.gov/BENEFITS/ROcontacts.htm>

Verify enrollment in an educational institution.

Call 877-823-2378

<https://www.gibill.va.gov/wave/default.cfm>

Assistance with GI Bill benefits.

Call 888-GIBILL1 (888-442-4551)

Veterans healthcare assistance for veterans.

Call 1-800-507-4571

Help for insurance policy holders.

VA Life Insurance: 1-800-669-8477 or <http://www.insurance.va.gov>

Servicemembers' Group Life Insurance: 1-800-419-1473

Veterans' Group Life Insurance: 1-800-419-1473

More information about Hurricane Katrina for veterans.

<http://www1.va.gov/opa/katrina/>

### **Vocational Rehabilitation and Employment**

Current participants can call 1-866-426-6638